

ENGAGED EMPLOYEES

Growth, Contribution, and Community Involvement

Over the past few months, TrioTel employees have taken part in a variety of unique activities, stepping beyond their typical day-to-day responsibilities. From volunteering at local concessions stands to assisting with youth events, responding to volunteer fire department calls, and supporting non-profit community initiatives, our team has been actively involved in making a difference.

At TrioTel, we take immense pride in positively impacting the communities we serve. Our commitment goes beyond business—whether it's supporting local economic growth, contributing to youth programs, or working on projects that enhance the quality of life in our neighborhoods, we're dedicated to making a meaningful difference. We believe in the power of community collaboration, and we value your input. If you have any feedback, suggestions, or opportunities for us to get involved, please don't hesitate to reach out. Together, we can help create even stronger, more vibrant communities.



AUTOMATIC PAYMENTS & MORE

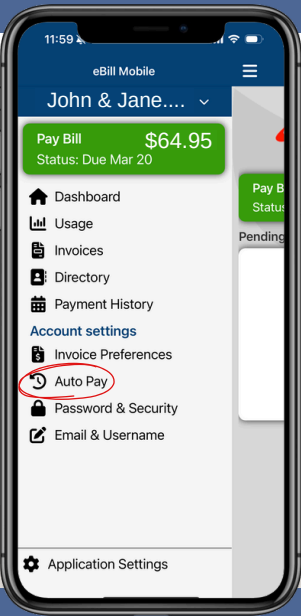
THE CONVIENENT AND ECO-FRIENDLY APPROACH TO MANAGING YOUR BILL



- Control and manage your account
- View monthly invoices
- Opt into paperless billing and ACH

download app today!

Learn more at www.triotel.com/e-bill



WHY IT PAYS TO BE A CUSTOMER..

- TRIOTEL EMPLOYEES ARE YOUR NEIGHBORS
- PRIDE OURSELVES IN CUSTOMER SERVICE
- ALWAYS YOUR BEST INTEREST
- TRANSPARENT AND ACCOUNTABLE
- LOCAL > CORPORATE
- ACTIVELY INVOLVED IN YOUR COMMUNITY
- PROVIDER - CUSTOMER RELATIONSHIPS
- RESPONSIVE TO YOUR NEEDS



THE TRIO

QUARTERLY NEWSLETTER FOR THE CUSTOMERS OF
TRIOTEL COMMUNICATIONS, INC.

WIFI & BROADBAND TECHNOLOGIES

PG. 2

SUCCESS FOR B-E ESPORTS TEAM

PG.3

ENGAGED EMPLOYEES IN YOUR COMMUNITIES

PG.4



SAVE THE DATE:
CUSTOMER APPRECIATION WEEK

In celebration of World Telecommunication and Information Society Day, we're showing our appreciation for the communities we serve by hosting customer appreciation lunches!

Mark your calendars for **May 12th-16th**, as we'll be visiting locations near you to serve lunch and connect with you in person.

Stay tuned for more details. We look forward to seeing you there!



- At TrioTel, we believe that participation in youth recreation programs fosters **strong character and teamwork skills** that can provide lifelong benefits. We are proud to support the growth and development of
- local youth, and we encourage youth and recreational organizations to apply annually to our summer program for assistance with jersey or equipment needs. Contact our office to apply for the 2025 season!

OFFICE
INFORMATION

330 S Nebraska St.
PO Box 630
Salem, SD 57058
(605) 425-2238
OFFICE HOURS:
Mon.-Fri. 8am-4:30pm
www.triotel.net

MONTHLY
E-NEWSLETTER

E-newsletters are sent out to customer emails on the first of EVERY month!

Not receiving yours? Let us know. Contact Kendra at kendra@triotel.com or call the office.

FOLLOW US ON
SOCIAL MEDIA

Stay in touch with TrioTel. Check us out on Facebook and Instagram! @triotelcommunications



CALENDAR NOTES:

April 18th- Good Friday- Office closing @ 12PM

April 20th- Easter Sunday

April 23rd- Admin Professionals Day

May 11th- Mother's Day

May 12-16th- TrioTel Customer Appreciation Week

May 17th- Telecommunications Day

May 26th- Memorial Day- Office Closed



1st of the Month- TrioTel Invoices Mailed Out

15th of the Month- Prompt Payments Due (1st year customers)

20th of the Month- Remaining Payments Due

WIFI & BROADBAND TECHNOLOGIES

With an Associate in Applied Science (AAS) degree in Wi-Fi and Broadband Technologies from Mitchell Tech College, you can gain the skills needed to install, operate, and maintain the modern communication networks that power our world. Learn about Wi-Fi, fiber optics, data switching, VoIP, IoT, and other cutting-edge technologies. As the demand for skilled professionals in this field continues to grow, exciting career opportunities await you in telecom, healthcare, education, and beyond. Take the first step toward a rewarding career today!

- **Build Dakota Scholarship Eligible**
- **5 Semester Curriculum**
- **\$18,169 Program Tuition & Fees**
- **MTC Scholarship Opportunities**
- **100% Job Placement**
- **Excellent Starting Wages**



DIRECTORY PHOTO
CONTEST WINNER

Congratulations to the 2025 TrioTel directory cover winner, Phyllis Jacobsen of Canova, South Dakota! The photo of the pheasant was taken in her backyard, where this friendly bird visits several times a day to enjoy the bird feed she sets out. Phyllis will receive \$100 cash for being this year's winner!

Did you know the Phone Book contains all sorts of helpful information? In the front of the book, you'll find emergency numbers, prefixes and area codes, custom calling features, the TrioTel By-Laws, and financial assistance programs.

The 2025-2026 Phone Books will be mailed out later this Spring. Enjoy!



RELAY SD: *Connecting All of Us*

Relay South Dakota provides telephone accessibility to people who are deaf, hard-of-hearing, deaf-blind and/or have a speech disability. It's convenient. It's confidential. And best of all, it's free.

- Get a call started by dialing 7-1-1.
- A communication assistant facilitates your call, relaying the conversation between people who can hear and those who are deaf, are hard-of-hearing or have a speech disability.
- A repeat user can set up calling preferences, such as frequently dialed numbers, emergency numbers and phone service carriers, on his or her Customer Profile.
- Make calls to anywhere in the world, 24/7 and any day of the year.
- Your calls aren't restricted by frequency, length or type of call.
- All services are additionally available to people who speak Spanish



THE HUSKY PACK- ESPORTS

The Husky Pack made history by competing in their first-ever SDHSAA eSports State Tournament. This marks the inaugural season of eSports at Bridgewater-Emery.

While the learning curve was steep, by November 11, 2024, the team was ready to hit the ground running. With 16 students participating across seven teams and five different titles, it was an exciting season. By the end of the season, three of the four teams qualified for the very first SDHSAA eSports State Tournament held in Aberdeen, SD. A special congratulations goes to the top Mario Kart team, Maximum Overdrive, who clinched 4th place overall in the state!

Mr. Zorr, the dedicated eSports Coach, shared his gratitude, saying, "TrioTel has already played a crucial role in our success. Without their high-speed internet connection, online play with other schools wouldn't be possible."

Looking ahead to next year, Mr. Zorr is working towards establishing a dedicated eSports lab for the players. While this past season saw the teams working on folding tables in the BE Band room with underpowered laptops, the goal is to create a permanent space filled with updated equipment to better support the growing team. We're excited for the future of eSports and can't wait to see what the next season holds for the Husky Pack!

